



THE UNITED STATES PATENT AND TRADEMARK OFFICE

#24  
RWB  
7-5-01

In re the Application of: WILLIS et al.

Serial No.: 09/746,508

Filed: December 26, 2000

For: TECHNICIAN COMMUNICATIONS SYSTEM WITH AUTOMATED CLAIMS  
PROCESSING

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### INFORMATION DISCLOSURE STATEMENT

Honorable Commissioner of  
Patent and Trademarks  
Washington, D.C. 20231

Sir:

Pursuant to 37 CFR 1.56 and 1.97(b), the attention of the Patent and Trademark Office is hereby directed to the following references listed on the attached PTO-1449 and the attached supplemental sheet listing related pending patent applications. The undersigned believes that this Information Disclosure Statement is being filed before the mailing date of a first Office Action on the merits for the above-referenced application. Accordingly, Applicants do not believe that a fee is due for filing this paper.

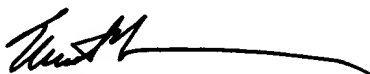
A Copy of the document listed on the PTO-1449 is attached. Applicants respectfully request that the Examiner consider the listed document and evidence that consideration of relevant portions thereof by making appropriate notations on the attached form.

This submission does not represent that each or all of the listed documents are material or constitute "prior art." If it should be determined that the listed document does not constitute "prior art" under United States law, Applicants reserve the right to present to the office the relevant facts and law regarding the appropriate status of each document.

Applicants further reserve the right to take appropriate action to establish the patentability of the disclosed invention over the listed document, should one or more of the documents be applied against the claims of the present application.

If there is any fee due in connection with the filing of this Statement, please charge the fee to our Deposit Account No. 50-1390.

Respectfully submitted,



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Date: May 24, 2001

Attorney Docket No.: BS99-184



Attorney Docket No. BS99-184  
Application No. 09/746,508

**SUPPLEMENTAL SHEET  
LISTING  
RELATED PENDING PATENT APPLICATIONS**

Examiner's  
Initials:

Serial No.:

\_\_\_\_\_

09/343,815

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\_\_\_\_\_  
Examiner

\_\_\_\_\_  
Date Considered

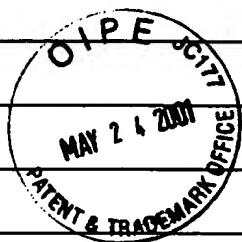
**DO NOT PRINT THE ABOVE CITATION(S) IN ANY PATENT THAT ISSUES FROM  
THE ABOVE-CAPTIONED APPLICATION OR ANY OTHER RELATED  
APPLICATION.**

Examiner: Initial if citation considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

<b>INFORMATION DISCLOSURE CITATION</b> <i>(Use several sheets if necessary)</i>	Docket Number (Optional) <b>BS99-18</b>	Application Number <b>09/746,508</b>
	Applicant(s) <b>WILLIS et al.</b>	
	Filing Date <b>December 26, 2000</b>	Group Art Unit <b>2166</b>

**U.S. PATENT DOCUMENTS**

*EXAMINER INITIAL	REF	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE



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**FOREIGN PATENT DOCUMENTS**

	REF	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	Translation	
							YES	NO

**OTHER DOCUMENTS** *(Including Author, Title, Date, Pertinent Pages, Etc.)*


EXAMINER	DATE CONSIDERED
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**EXAMINER:** Initial if citation considered, whether or not citation is in conformance with MPEP Section 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.